

IMS Policy

The long-term strategic goal of SMZ, a.s. Jelšava is to become one of the world's leading producers of magnesite based products, to dedicate permanent attention to the requirements of the customers and to be their reliable business partner.

When carrying out its activities, the management of the company takes into account its responsibility for the quality, environmental impact and hygienic safety of the products and therefore cares about the implementation and observing the requirements of the standards ISO 9001, ISO 14001 and GMP+ B2, which form an integrated management system (IMS). IMS Policy declares systematic attention dedicated to the quality, environment and product safety.

The management of SMZ, a.s. Jelšava defines the following principles of IMS policy:

- Our long-term goal is to rank among the world's leading producers of refractory materials; therefore we introduced and implement a systematic approach to the stabilisation of a high quality of our products and processes.
- We consider the satisfaction of our customers to have the highest priority in the execution of our management and executive tasks. We will adopt an objective-oriented and complex approach in the identification and fulfilment of the customers' requirements.
- We also demand high and consistent quality from our suppliers. We perform dedicated and systematic quality monitoring of the components included in our products.
- We will introduce IMS Policy at the appropriate levels of management, quality assurance and environmental protection elaborated in accordance with the standards ISO 9001, ISO 14001 and GMP+ B2. We will make continuous improvements of the IMS and increase its efficiency.
- We will respect the commitments resulting from legal and other requirements which SMZ, a.s. Jelšava has pledged to comply with, whereas we will continuously mitigate the manifestations of adverse impacts by means of efficient measures.
- In the field of environmental protection we will provide for the implementation of the principles of pre-emptive measures introduction with the aim of preventing the occurrence of adverse effects of our activities.
- We will provide for the establishment of the required resources and environmentally controlled programs in order to reach the short-term and long-term goals.
- By means of assessment and evaluation of the environmental aspects and impacts, we will prevent pollution and generation of excessive waste. We will focus on:
 - ✓ the economic and efficient use of natural resources,
 - ✓ the elimination of the adverse impact of the activities of the company,
 - ✓ the elimination of burdens from the past.
- Every employee has to participate in the process of perpetually maintaining the high levels of quality, environmental protection and hygienic safety of the products with the objective of compliance with the requirements of the customers, legal obligations and other legitimate requirements.
- By means of building-up the awareness of responsibility, we will educate our employees to protect the environment and to ensure hygienic safety of the feed materials.
- We will provide for training, education, professional training and career development training of the employees to be carried out, so that they are able to comply with the requirements they need to deal with.
- By means of constant monitoring of the procedures and adoption of measures we will provide for the improvement of management systems.
- By means of implementation of the system of control of critical issues in feed materials production, we eliminate the occurrence of potential hazards which might lead to health risks.
- We will provide a suitable working environment and create conditions for increasing the satisfaction of the employees.

Jelšava, 17th Apr 2015

Ing. Jaroslav Švejkovský
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